



## I-Tab one (1) Year Limited Warranty

I-tab's warranty obligations for this hardware product are limited to the terms set forth below:

I-tab Ltd. ("I-Tab") warrants this I-tab-branded hardware product against defects in materials and workmanship under normal use for a period of ONE(1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, I-tab will either (1) repair the hardware defect at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. I-tab, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you.

When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes I-tab's property. When a refund is given, the product for which the refund is provided must be returned to I-tab and becomes i-tab's property.

### EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to hardware products manufactured by or for I-tab that can be identified by the "I-tab" trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any i-tab hardware products or any software, even if packaged or sold with i-tab hardware. Manufacturers, suppliers, or publishers, other than i-tab, may provide their own warranties to the end user purchaser, but i-tab, in so far as permitted by law, provides their products "as is". Software distributed by i-tab with or without the i-tab brand name (including, but not limited to system software) is not covered under this Limited Warranty.

i-tab does not warrant that the operation of the product will be uninterrupted or error-free. I-tab is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to damage caused by use with non-i-tab products; (b) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other

external causes; (c) to damage caused by operating the product outside the permitted or intended uses described by i-tab; (d) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of i-tab or an i-tab authorized service provider ;(e) to a product or part that has been modified to alter functionality or capability without the written permission of i-tab; (f )to consumable parts, such as batteries, unless damage has occurred due to a defect in materials or workmanship; (g) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; or (h) if any i-tab serial number has been removed or defaced.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY IN DIFFERENT COUNTRIES. I-TAB'S RESPONSIBILITY FOR HARDWARE DEFECTS IS LIMITED TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY I-TAB IN ITS SOLE DISCRETION. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THIS LIMITED WARRANTY. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE EXPIRATION OF THE LIMITED WARRANTY PERIOD. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU. No i-tab reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE EXTENT PERMITTED BY LAW, I-TAB IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED OR USED WITH I-TAB PRODUCTS AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS.

SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OBTAINING WARRANTY SERVICE

Please access and review the online help resources referred to in the documentation accompanying this hardware product before requesting warranty service. If the product is still not functioning properly after making use of these resources, please contact the i-tab representatives or, if applicable, the retail store where the hardware was purchased. Other charges may apply depending on your location. When calling, an I-tab representative will help determine whether your product requires service and, if it does, will inform you how I-tab will provide it. You must assist in diagnosing issues with your product and follow I-tab's warranty processes.

Service options, parts availability and response times may vary. Service options are subject to change at any time. In accordance with applicable law,

I-tab may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. When a product is returned, all original packaging and accessories must also be included.

Please refer to the accompanying documentation for more details on this and other matters on obtaining warranty service.

I-tab will maintain and use customer information in accordance with the I-tab's Customer Privacy Policy accessible at [www.i-tab.com/legal/privacy](http://www.i-tab.com/legal/privacy).

If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures.

Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents and disable any security passwords.

**THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE.** Your product will be returned to you configured as originally purchased, subject to applicable updates. You will be responsible for reinstalling all other software programs and data. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty. Downloads purchased from i-tab are stored in registered i-tab customer accounts and can be re-downloaded using the i-tab customer registration name and password.

I-tab Ltd. Maynooth, Co. Kildare. Ireland

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